

FIG. 1

BUSINESS ENTERPRISE SERVER

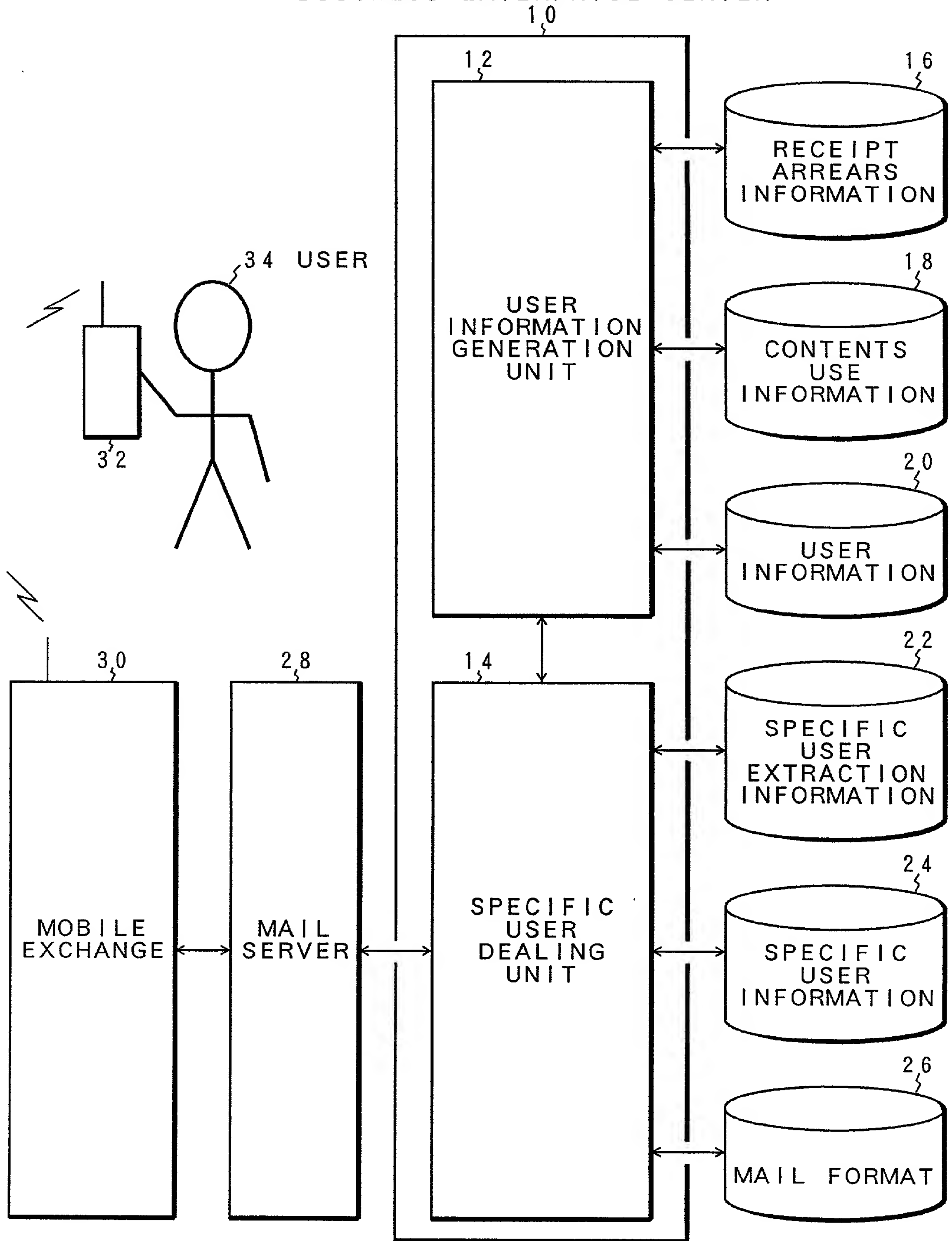


FIG. 2

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USER INFORMATION

DELINQUENT CUSTOMERS				
CUSTOMER NAME	MONTH BEFORE LAST	LAST MONTH	THIS MONTH	
CUSTOMER A	PAID	PAID	UNPAID	-----
CUSTOMER B	PAID	UNPAID	UNPAID	-----
CUSTOMER C	UNPAID	UNPAID	UNPAID	-----
CUSTOMER D	UNPAID	UNPAID	PAID IN FULL	-----

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GOOD CUSTOMERS			
CUSTOMER NAME	MONTH BEFORE LAST	LAST MONTH	THIS MONTH
CUSTOMER E	PAID	PAID	PAID
CUSTOMER F	PAID	PAID	PAID

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FEATURES OF CONTENTS USE	
CUSTOMER E	OFTEN UTILIZES BASEBALL INFORMATION
CUSTOMER F	NO FEATURES

FIG. 3

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SPECIFIC USER EXTRACTION INFORMATION

DELINQUENT CUSTOMERS		
CASE	ID CODE	CONTENTS
1-MONTH DELINQUENT	1 1 1 1	DUNNING MAIL
2-MONTH DELINQUENT	2 2 2 2	FUNCTION RESTRICTION
3-MONTH DELINQUENT	3 3 3 3	ALARM
PAID DURING FUNCTION RESTRICTION	9 9 9 9	FUNCTION RESTRICTION CANCEL


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GOOD CUSTOMERS		
CASE	ID CODE	CONTENTS
OPTEN UTILIZES PREVALENT INFORMATION	4 4 4 4	SUPPLY OF BASEBALL WATCHING GUIDE
NO FEATURES	5 5 5 5	1-MONTH FREE FOR CONTENTS USE

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FIG. 4


24 SPECIFIC USER
INFORMATION



CUSTOMER NAME	ID CODE
CUSTOMER A	1111
CUSTOMER B	2222
CUSTOMER C	3333
CUSTOMER D	9999
CUSTOMER E	4444
CUSTOMER F	5555

FIG. 5

26 MAIL FORMAT



ID CODE	COMMAND FIELD
1111	DUNNING COMMAND
2222	FUNCTION RESTRICTION COMMAND
3333	ALARM ISSUANCE COMMAND
4444	BASEBALL WATCHING GUIDE
5555	CONTENTS 1-MONTH FREE GUIDE
9999	FUNCTION RESTRICTION CANCEL COMMAND

FIG. 6

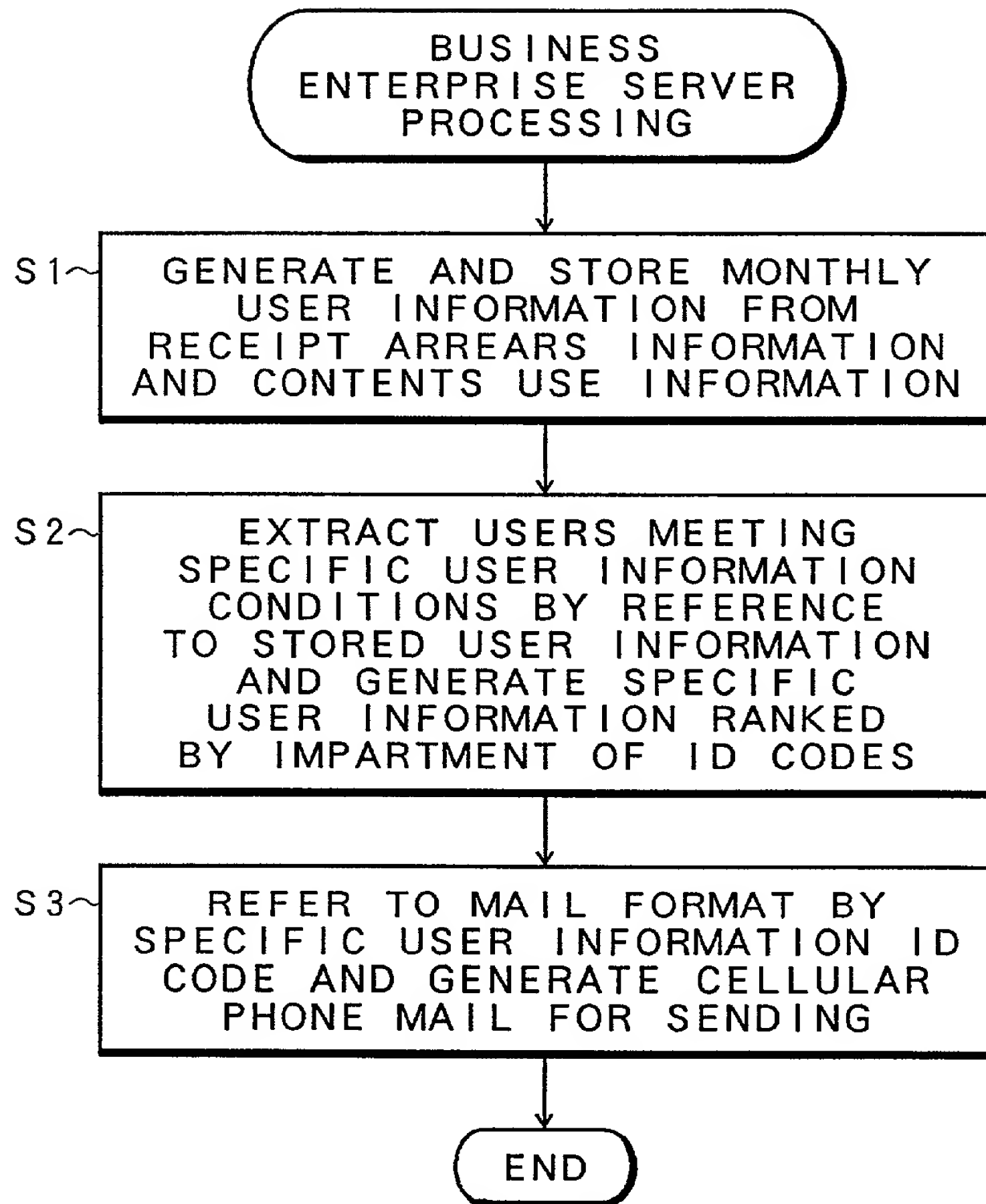


FIG. 7

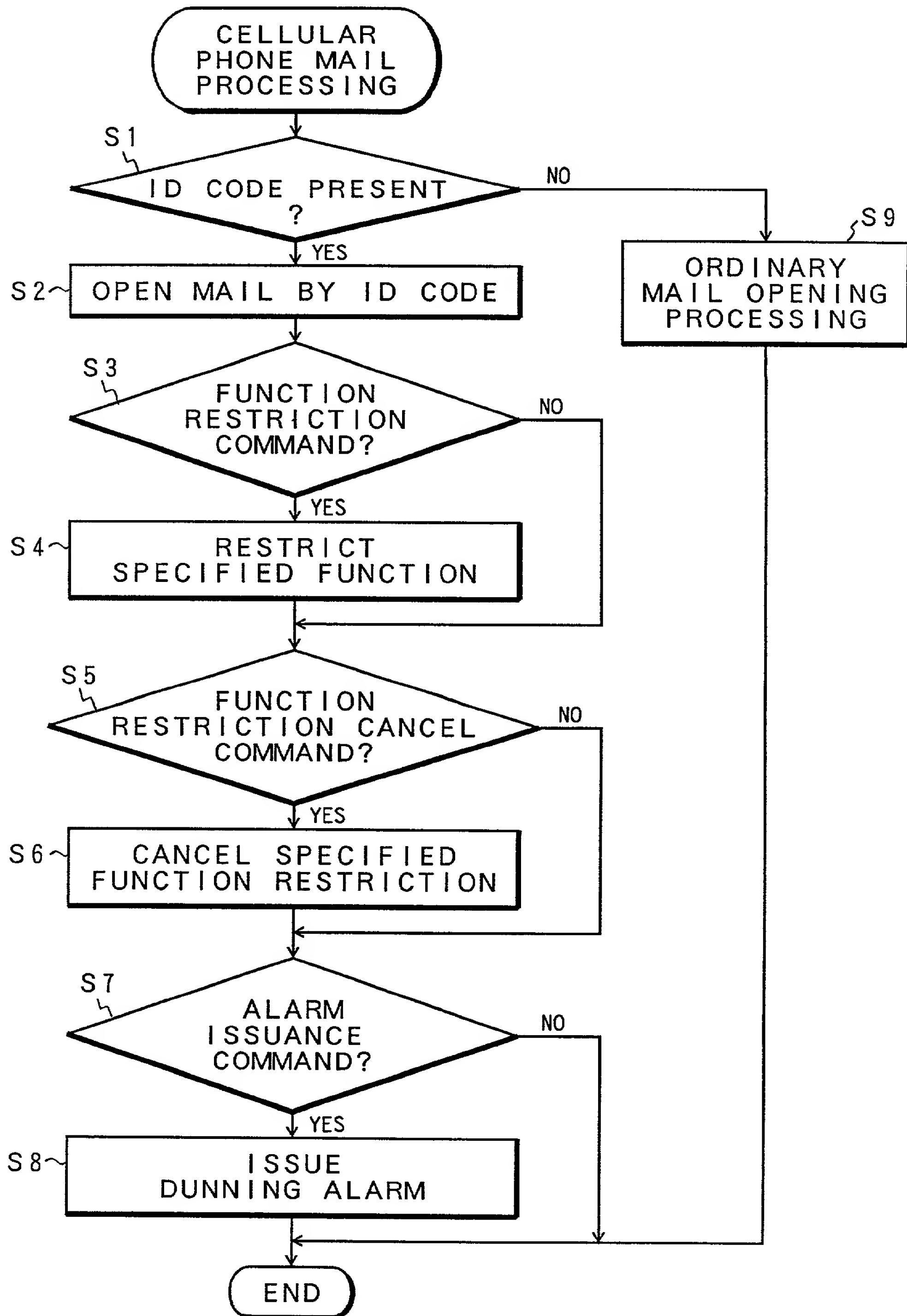
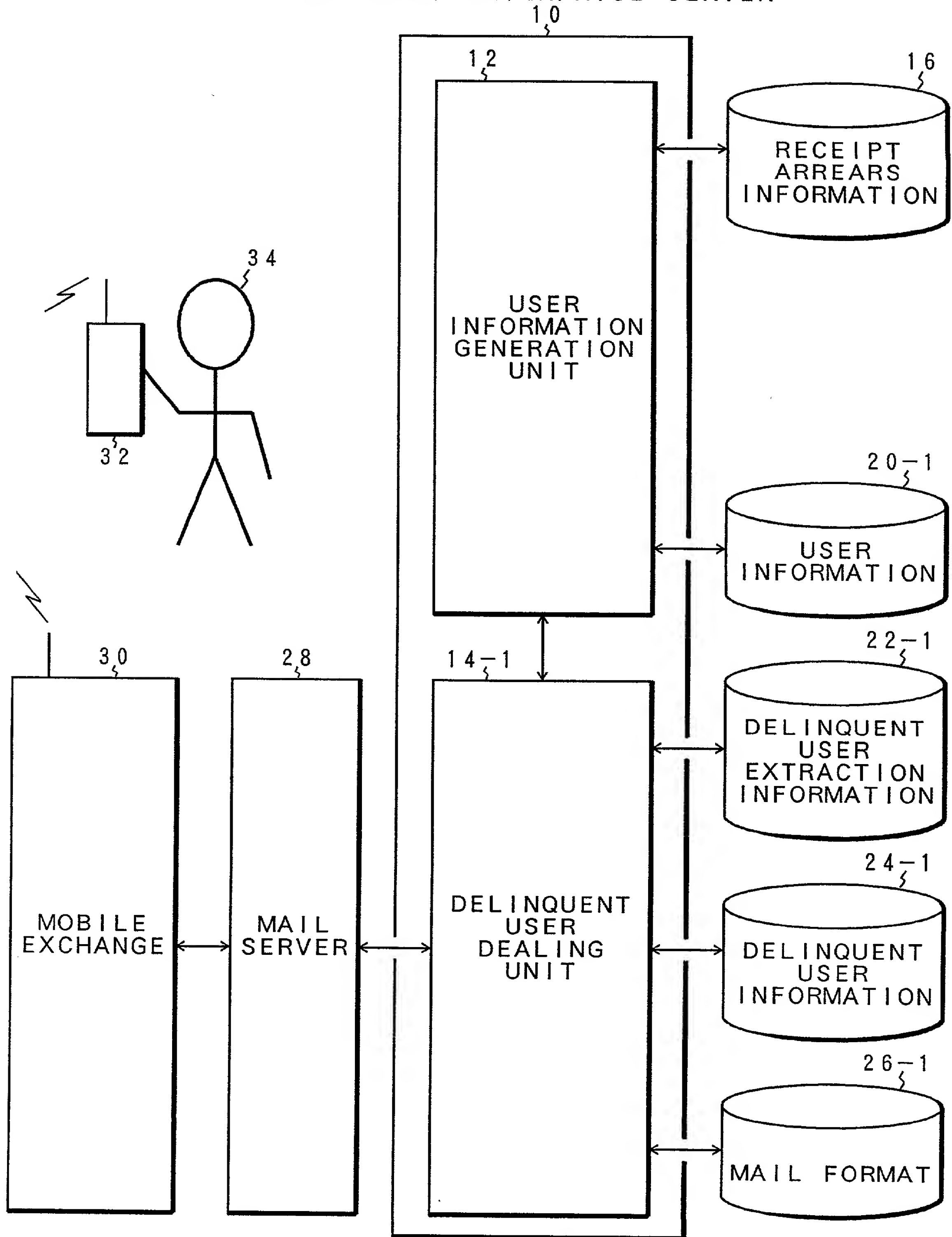


FIG. 8

BUSINESS ENTERPRISE SERVER



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FIG. 9

20-1 USER INFORMATION

DELINQUENT CUSTOMERS			
CUSTOMER NAME	MONTH BEFORE LAST	LAST MONTH	THIS MONTH
CUSTOMER A	PAID	PAID	UNPAID
CUSTOMER B	PAID	UNPAID	UNPAID
CUSTOMER C	UNPAID	UNPAID	UNPAID
CUSTOMER D	UNPAID	UNPAID	PAID IN FULL

FIG. 11

24-1 DELINQUENT USER
INFORMATION

CUSTOMER NAME	ID CODE
CUSTOMER A	1111
CUSTOMER B	2222
CUSTOMER C	3333
CUSTOMER D	9999

FIG. 12

26-1 MAIL FORMAT

ID CODE	COMMAND FIELD
1111	DUNNING COMMAND
2222	FUNCTION RESTRICTION COMMAND
3333	ALARM ISSUANCE COMMAND
9999	FUNCTION RESTRICTION CANCEL COMMAND

FIG. 13

